

## **CPAP/ BiLevel CLEANING AND REPLENISHMENT INFORMATION**

Thank you for your purchase of CPAP/ BiLevel equipment from MedPro Respiratory Care! The following information will assist you in ensuring your equipment is functional and clean while you continue with your CPAP/ BiLevel therapy.

- **Your Mask**
  - **Cleaning:** It is recommended that your silicone CPAP/ BiLevel mask cushion be rinsed with water on a daily basis and the entirety of the mask be washed with a gentle soap and water once per week.
  - **Replenishment:** Your mask should be replaced every 6 to 12 months due to normal wear and tear. Most extended health benefits plans reimburse their reasonable and customary amount for a mask on an annual basis. If you are unsure of your eligibility, call your extended medical plan to confirm your coverage.
  - **Warranty:** 90 days
- **Your Humidifier Chamber**
  - **Cleaning:** The water in your humidifier chamber should be emptied and refilled on a daily basis. The humidifier chamber should be hand washed with a gentle dish soap and warm water twice per week.
  - **Replenishment:** It is recommended that the humidifier chamber be replaced once per year or if it is leaking water/noticeable mold is developing in the chamber.
  - **Warranty:** 3-6 months
- **Your Tubing**
  - **Cleaning:** Your tubing should be washed in a gentle soap and warm water once per week. To clean your tubing, fill up a clean sink or large container with the warm soap and water, fully submerge your tubing and gently swish it through the water, rinse your tubing and hang it to dry.
  - **Replenishment:** Your tubing should be replaced on an annual basis or if it has torn/is no longer staying connected to your mask.
  - **Warranty:** 90 days
- **Your Filter**
  - **Cleaning:** The filter should be checked monthly to ensure it is not saturated with dust/pet hairs. Fisher Paykel and ResMed filters are not washable. Resironics filters can be washed with a gentle soap and warm water.
  - **Replenishment:** Your filter needs to be replaced monthly or sooner if you think it is too dirty.
- **Your CPAP/ BiLevel Machine**
  - **Cleaning:** The internals of your CPAP/ BiLevel unit do not need regular cleaning but you should be ensuring your CPAP / Bilevel unit is not becoming dusty. Wipe off any surface dust once per week along with ensuring you are changing your filters as recommended. A clean filter ensures the CPAP / Bilevel motor will function longer.
  - **Replenishment:** CPAP/ BiLevel machines have an anticipated life expectancy of 5 years, though can last longer with proper cleaning and care. Most extended health benefits plans will cover a new CPAP machine every 5 years. If it has been 5 years since you purchased your CPAP/ BiLevel machine, contact a MedPro representative and we can assist with a quote to your extended medical plan for a new CPAP/ BiLevel.
  - **Warranty:** 3 years\*

Thank you! If you are satisfied with the Medpro service provided to you, we would love for you to do a Google review

\* There is a small fee to ship your machine back to the manufacturer for warranty and out of warranty repairs

\*\* Device faults and failures due to improper maintenance and cleaning are not covered under warranty